Definitions

'T', 'me' and 'my' refers jointly and severally to the person or persons who are the customers. This Agreement means the Insurance Motor Rental Agreement and these Terms and Conditions. In the event of any discrepancy between these Terms and Conditions and any other Just go literature, the provisions of these Terms and Conditions apply

'Just go' means Skewbald Limited, Redhill Farm, Hartington Street, Toddington, Bedfordshire. L56 6HF

'Customer' means the person or persons nominated as the hirer under the heading 'Hirers Name / Contact' on the Rental Agreement, any person whose credit or debit card is presented in payment of the customer's charges, or any person who deems themselves to be the legal entity and ultimately responsible for the motorhome. Should the legal entity be different from the driver, then full name, address and contact phone numbers must be supplied.

'Rental Period' means the hire period as stated on the Rental Agreement or any agreed variation thereof and any additional period during which the vehicle is in the customer's possession or control.

'Vehicle' means the vehicle as stated on the Rental Agreement and includes tyres, tools, accessories, the living equipment and any other special equipment, documents related to the Vehicle and any replacement or substitute vehicle which may be provided at the discretion of Skewbald Limited.

'Living Equipment' includes but is not limited to, TV, DVD player and aerial, Oven, Radio/CD player, crockery, cutlery, cooking utensils.

'Security Deposit' means the amount held as security by Just go in relation to this hire.

'Overhead damage' is deemed as any damage sustained to any part of the vehicle, its equipment and or any third party property which occurs above 6 feet (1.83 metres) in height measured from the ground upwards.

1. Deposit

Redhill Farm, Hartington Street, Toddington, Bedfordshire. L56 6HF (near M1, Junction 12).

2. Depot hours

Summer Hours: 2nd March to 31st October

- Monday to Friday: 09:00 - 17:00*
- Saturday: 09:00 - 16:00*
- Sundays & Public holidays: closed, unless by prior arrangement

Winter hours: 1st November to 1st March.

- Monday to Friday: 09:00 - 16:00*
- Saturday: 09:00 - 16:00*
- Sundays & Public holidays: closed, unless by prior arrangement

*Last collection time for all vehicles is 1 hour prior to depot closing

3. Hire rates quoted include:

- VAT: 20%
- Unlimited miles
- UK standard vehicle insurance*
- UK Standard equipment & breakdown**

*Insurance loading. In some cases, Just go will incur additional charges if the vehicle is hired into a country where insurance is not accepted.

**Minimum charge term for extras is 5 nights. Maximum charge term is 21 nights.

4. Minimum Hire

This ranges from 5 to 7 nights depending on the season. Just go reserves the right to increase the minimum hire period for certain events.

5. One way hire

Just go can only arrange one way hires where collection has taken place at our depot and the vehicle is returned to an alternative location. We are unable to deliver the motorhomes to a location. Availability is not guaranteed and is only on request and confirmed basis at the time of booking. Prices are per motorhome. Normal times and conditions apply unless otherwise agreed in advance. Prices for alternative return locations are available on request.

- Manchester airport return = £300.00
- Edinburgh airport return = £450.00
- Paris Charles de Gaulle airport = £550.00
- Amsterdam Schiphol airport = £600.00

6. Payment

Availability is on a request and confirm basis at the time of reservation. A reservation is only binding after it has been confirmed by Just go and a deposit payment of 25% of the total hire cost has been received. Our terms and conditions including cancellation policy apply from this point onwards. Once the reservation is confirmed, a confirmation email will be sent out to the client. Settlement of the remaining balance will be due six weeks prior to departure. Just go reserves the right to cancel the booking if payment is not made six weeks prior to departure. Payment is by credit card (Visa or MasterCard only), debit cards, bank transfers, cash or cheque in Pounds Sterling.

For late bookings (less than six weeks before departure) the full rental price is payable on booking. Vehicles will not be released without full settlement. Cheques will not be accepted for late bookings (less than 2 weeks prior to departure). For the Just go Italy trip, full balance is required when booking.

7. Cancellation charges

- More than 6 weeks before: 25% of total hire cost or Booking Deposit (whichever is greater)
- 6 weeks - 2 weeks: 50% of total hire charge
- 2 weeks - No Show: 100% of total hire charge

Just go cannot postpone or transfer money from one hire to another. Just go reserves the right to amend our cancellation policy for certain events. For the Just go Italy trip, cancellation forfeit 100% of total hire charge from the time of booking.

8. Extras

- Bedding Single set (quilt/pillow/towel) £20.00 (per set, per rental)
- Bedding Double set (quilt x2 pillow x2 towels) £30.00 (per set, per rental)
- Camp table/chairs £5.00 per night
- Generator (4 stroke) £12.00 per night
- Bike rack (holds up to 4 bikes) £5.00 per night
- Satellite navigation system (for both UK & western Europe): £4.00 per night
- Caravan Club express membership £56.00
- Additional driver £5.00 per person per night, clean driving licence (max 2)

9. European Travel Insurance

For those travelling within Europe there is an additional charge of £10.00 per night for European cover (including European roadside assistance). European cover is mandatory and you will be in breach of these terms and conditions if you take a motorhome into Europe without taking out the additional European cover. Minimum charge term for European cover is 7 nights, maximum charge terms is 21 nights.

10. Ireland Travel

For these travelling within Ireland there is an additional charge of £5.00 per night for your Ireland cover (including Irish roadside assistance). Irish cover is mandatory and you will be in breach of these terms and conditions should you take a motorhome into Ireland without taking out Ireland cover insurance. Minimum charge term for Ireland cover is 7 nights, maximum charge terms is 21 nights.

11. Motorhome Collection & Return

Collection: Please allow 1 hour for the hand-over at the depot - to complete the documentation and demonstrate your vehicle to you. All drivers need to be present on collection of the motorhome and bring their valid licence and passport and credit or debit card for security deposit. Please see section 5, Deposits. Driver details are to be supplied.

Note: Just go will make every effort to have your motorhome ready for the collection time you have selected however, Just go cannot guarantee that your vehicle will be ready for this time. Should this be the case no refunds will be due to you, there will be no extension of your hire, and the motorhome will still be required to be returned in accordance with the details set out below.

Return: The vehicle must be returned on the correct date, and before the time stated on the rental agreement - please allow 1 hour for the hand-over at the depot. Vehicles must be returned undamaged, with a full tank of diesel and gas, empty waste water and toilet cassette and the interior clean and in the same condition as they left the depot, otherwise a charge will be made for additional Valeting and/or Upholstery cleaning. In addition a separate toilet cleaning charge will be made if the toilet waste tank is not empty on return. Please see section 15, Rental and other charges for further details. Please note: there are no toilet emptying facilities at Just go’s depot so this must be emptied prior to return.

Late return: If you are late returning, Just go must be advised immediately. Failure to advise may result in prosecution for driving whilst uninsured. An additional charge of £100.00 per hour will be payable for all late returns.

12. Motorhome Systems

Just go will carry out a full Pre Check Inspect (PCI) on every motorhome before the commencement of hire. The PCI involves testing every system on board the motorhome to ensure they are operating correctly. In conjunction with this the hirer will be taken on a tour of the motorhome and shown how each system works. Should an onboard system fail during your hire, Just go will make every effort to remedy the fault whilst you are away but in some circumstances this may be not possible and Just go cannot be held responsible and will not refund any losses should a loss of service be encountered nor have any obligation to provide a replacement vehicle. In the case of a winter hire, Just go will not be and cannot be held responsible in the event of any damage or inconveniences caused by freezing conditions. This is the responsibility of the hirer.

13. Vehicle acceptance

a) I acknowledge having received the Vehicle in a clean condition and in sound working order in accordance with the Motorhome Handover Checklist and with a full Diesel tank, full LPG gas bottle and full water tank.

b) I acknowledge that Just go will not refund to me any monies if the Vehicle is returned or I cease to have use of the Vehicle or any item of equipment on the vehicle prior to the return date for any reason e.g. Accident, weather, theft or damage.

14. Change of Vehicle

Just go reserves the right, at its absolute discretion, to substitute a comparable or superior Vehicle for the Vehicle ordered. In that event, I shall not be liable for any increased rental pertaining to the substitute vehicle. Such substitution shall not entitle me to any refund and does not constitute a breach of this Agreement.

15. Rental and Other Charges

I acknowledge the following:

a) All rental charges

b) The security deposit.

c) Administration fee of £25.00 per amendment of a confirmed booking or per penalty charge notice received.

d) The nominated valeting fee and/or upholstery cleaning fee if the Vehicle is not returned in a clean condition

e) The nominated valeting fee of £75.00 if the toilet and waste water tank are not emptied prior to the return of the Vehicle.

f) The cost of refilling either the Diesel and or the LPG tanks should either tank not be returned fully complete;

Dishwasher:

- ¾ to full = £75.00
- ½ to full = £90.00
- ¼ to full = £120.00
- Empty to full = £140.00

LPG chargers:

- £40.00 regardless of level

g) The Late fee of £100.00 per hour should the vehicle be returned after the agreed time as stated on the rental agreement.
26. Insurance (provided all the personal information supplied is correct) The Vehicle is insured for damage to the Vehicle and the property of a third party; but does not include any personal injuries for the customer or occupiers of the vehicle, or any other damage to third party vehicles or third party property. The vehicle insurance is arranged by Blush Group Ltd. The hire rate quoted includes a standard excess of £GB1000.00 per accident or reported incident. In the event of any damage to either the vehicle or the third party property, the hirer is responsible for the cost of any damaged vehicle (including CDW). If CDW was accepted by me, it is set out under the ‘Hire Car’ and the Insurance terms apply; (please see clause 27, Section 11 Motorhome collection and return and the Rental Agreement). concussion, the hirer accepts fully liable for those losses that are in addition to the standard vehicle excess should that apply. Windows and (or tyre damage is not covered by the standard vehicle insurance and therefore excess, however Collision Damage Waiver (CDW) does cover these items (conditions apply), please see section 27 for further details). Just go is unable to insure any driver with no fixed abode.

27. Collision Damage Waiver (CDW) Collision Damage Waiver at £25.00 per night will reduce the £GB1000.00 excess for damage caused due to a Third Party Accident (RTA) or collision reported accident) to either the vehicle or third party property addressed. It will also cover the cost of replacement tyres or windows. However it will not cover any damage to the vehicle or third party property caused through a reversing manoeuvre or replacement or repair of windows. No insurance cover is offered for overhead damage, any damaged deemed as gross negligence, or any internal damages therefore for liability that applies. Windscreen and (or tyre damage is not covered by the standard vehicle insurance and therefore excess, however Collision Damage Waiver (CDW) does cover these items (conditions apply), please see section 27 for further details). Just go is unable to insure any driver with no fixed abode.

28. Vehicle Damage - Insurance Cover I am aware that:

a) The Vehicle is insured for damage to the Vehicle and the property of a third party; but does not include any personal injuries for the customer or their property. b) Neither the standard insurance (for Collision Damagwa (CDW)) covers overhead damage. The hirer will be responsible for the cost to repair all damages. c) I will have to pay for any insurance claims whether the hirer is at fault for the accident. The insurance excess is £GB1000.00 per claim, not per rental. d) I will be responsible to pay for any insurance claims whether the hirer is at fault for the accident. A Road traffic Accident (RTA) has taken place, by taking out a CDW. Terms apply: (please see clause 27, CDW). If CDW was accepted by me, it is set out under the ‘Insurance Declaration’ on the Rental Agreement and an additional premium must have been paid.

e) I will not have any insurance cover and I will be responsible for the total cost of any damage if the driver is at fault.

f) I will be responsible for any damage caused through gross negligence and will not be covered by the insurance including CDW.

29. Responsibility when accident occurs a) In the event of any accident, loss or damage arising out of the use of the vehicle, I will:

i. Not do any other business with that person.
ii. Click to view any report of the accident or any other like document.

b) I will have to pay for any insurance claims whether the hirer is at fault for the accident. The insurance excess is £GB1000.00 per claim, not per rental.

c) I will be responsible to pay for any insurance claims whether the hirer is at fault for the accident. A Road traffic Accident (RTA) has taken place, by taking out a CDW. Terms apply: (please see clause 27, CDW). If CDW was accepted by me, it is set out under the ‘Insurance Declaration’ on the Rental Agreement and an additional premium must have been paid.

d) I will not have any insurance cover and I will be responsible for the total cost of any damage if the driver is at fault.

e) I will be responsible for any damage caused through gross negligence and will not be covered by the insurance including CDW.

30. Responsibility when accident occurs a) In the event of any accident, loss or damage arising out of the use of the vehicle, I will:

i. Not do any other business with that person.
ii. Click to view any report of the accident or any other like document.

b) I will have to pay for any insurance claims whether the hirer is at fault for the accident. The insurance excess is £GB1000.00 per claim, not per rental.

c) I will be responsible to pay for any insurance claims whether the hirer is at fault for the accident. A Road traffic Accident (RTA) has taken place, by taking out a CDW. Terms apply: (please see clause 27, CDW). If CDW was accepted by me, it is set out under the ‘Insurance Declaration’ on the Rental Agreement and an additional premium must have been paid.

d) I will not have any insurance cover and I will be responsible for the total cost of any damage if the driver is at fault.

e) I will be responsible for any damage caused through gross negligence and will not be covered by the insurance including CDW.
Responsibility when accident occurs continued...

d) No security deposit or insurance excess will be refunded until claim is settled.

30. Maintenance

a) I shall take all reasonable steps to properly maintain the Vehicle, including checking oil and coolant levels, tire pressures and batteries.

b) I acknowledge that Just go will reimburse me for expenditure up to UK £40.00 reasonably incurred in rectifying any mechanical failure to the drive train and engine of the Vehicle (not including the water system, refrigerator, heating, audio and DVD equipment, provided That:
   i. I produce relevant receipts; and
   ii. I have received the prior consent of Just go; and
   iii. The damage is not due to my fault or my breach of this Agreement.

c) Subject to the terms of this agreement, I will pay for the cost of repairing or replacing tires damaged during the Rental Period. Just go will reimburse me for expenditure reasonably incurred if:
   i. The tire is defective and is returned by me to Skewbald Limited for inspection; and
   ii. I produce relevant receipts; and
   iii. The manufacturer accepts liability under his warranty.

d) I will be liable for any costs associated with the incorrect use of fuel. All Just go motorhomes run on DIESEL.

31. Credit and Debit Card Payment

Visa card and MasterCard credit cards only. Please note that a 2% charge will be levied to cover banking fees when a credit card is used to make payment

a) Just go will accept payment by credit cards approved by Just go.

b) When payment is paid by credit or debit card, I agree that:
   i. Just go is irrevocably authorised to complete any documentation and to take any other action to recover from my credit or debit card issuer all amounts due by me pursuant to this Agreement, including but not limited to those outline in section 15, Rental and other charges.
   ii. I will not dispute my liability to Just go for any amount due under this agreement and I shall indemnify and keep indemnified Just go against any loss incurred (including legal costs) by reason of notifying my credit or debit card issuer of such dispute.
   iii. Security payment, which will be cancelled within 7 days after the completion of the Rental Period, as per clause 17, Security deposit. I agree that Just go is entitled to recover payment from my credit or debit card issuer pursuant to clause 31, section b, sub-section i & ii, in respect of any amounts due which were not known at the time of cancelling the open security payment.

32. Payment of Charges, Joint and Several Liability

All charges and expenses payable by me under this Agreement are due on demand by Just go. If I do not pay all charges when on time, I agree to pay interest at 1.5% per month above the base rate as published by HSBC on the outstanding balance and any additional costs incurred by Just go, including reasonable legal fees to recover the outstanding money owed. When the Customer comprises of more than one person, each person is liable jointly and severally for all obligations of the customer pursuant to this Agreement.

33. Terminating the Agreement

I acknowledge that Just go may terminate this Agreement and repossession the Vehicle at any time, without notification to me, and that I will pay the reasonable costs of repossession the Vehicle, including towing charges if;

By signing you agree that you have read and accept the above Terms and Conditions and that these along with the Rental Agreement form a legally binding contract between yourself and Just go.

Main driver:  
Signed: ________________________________  
Print name: ________________________________  
Date: ________________________________

Driver 2:  
Signed: ________________________________  
Print name: ________________________________  
Date: ________________________________

Driver 3:  
Signed: ________________________________  
Print name: ________________________________  
Date: ________________________________

Payer of Security deposit (if not a named driver on Rental Agreement)  
Signed: ________________________________  
Print name: ________________________________  
Date: ________________________________

Last updated 1st May 2017