UK Road Charges

*Just go have put together guidelines on toll charges, parking charges, etc. that you may come across on your travels. Please take time to read through this information to avoid receiving any Penalty Charge Notices.*

As agreed and signed to in the Rental Agreement, Hirers are responsible for any Fixed Penalty Contravention or Penalty Charge Notice that may be received during your hire. There are two ways that Just go deal with a penalty charge notice: firstly, we may pass on the main driver’s details to the charging authority for them to contact you directly; alternatively, some penalties must be paid by Just go as the registered owners of the vehicle. In this case we will then pass the charge on to the hirer; please note that in this case, there will be a £25.00 admin fee in addition to the penalty charge.

Bus Lanes

In large cities you may find a lot of bus lanes; these are part of the road that is indicated on the carriageway by a thick white line.

The times of operation and the types of permitted vehicle are indicated on a blue sign, located before and at the beginning of the bus lane.

Any vehicle can enter a bus lane when the bus lane is not operational (outside the hours of operation). Using a bus lane when you are not permitted may result in the issue of a Penalty Charge Notice.

*Please note that motorhomes are not permitted to travel in a bus lane during the times of operation.*

Parking Fines

Most car parks (council & private) will require you to pay to park and to observe certain conditions. A Parking Fine can be issued if a parking contravention is observed by either a Police or Enforcement Officer (council or private); this can include, but is not limited to, parking outside of a marked bay, parking over the permitted time allowed, failing to display a valid parking ticket or failing to pay any parking fees.

If parking charges & conditions are applicable, the details be will displayed usually at the entrance and then in multiple locations in the car park.

Most service stations also have a maximum parking period and will issue a parking ticket if this time is exceeded.

Please ensure that charges are paid once entering the car park and any parking conditions are adhered to, to avoid receiving any parking fines.
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Toll Charges

A toll road, also known as a tollway, is a public or private roadway for which a fee (or toll) is required for passage. Below is a link to a list of all 20 UK toll roads, set out by the government

https://www.gov.uk/uk-toll-roads

If a toll charge is not paid before using the toll road, a penalty charge notice may be issued. Please ensure to pay any toll road fees to avoid the issuing of a penalty.

Dartford Crossing (Toll Charge)

As of 30th November 2014, drivers will no longer be able to pay for the crossing at the barriers; instead, they will be able to pay in advance or before midnight the day after the crossing, by calling: 0300 300 0120. Please see your user manual for further ways to pay.

The crossing charge for a motorhome (category B, Car) is £2.50. The crossing will be free to use between 10pm and 6am.

If drivers fail to pay the crossing charge, a penalty charge will be issued which includes a £35.00 admin fee.

Please see your User Manual for full details and a map of the Dartford Crossing location.

Toll Charges (Ireland & Europe)

Toll roads are also common in Ireland and mainland Europe. The same principles apply in that if you fail to pay the toll charge, a penalty charge notice may be issued.

Please see the link below to the Irish National Roads Authority web page, covering all toll road locations and ways to pay.

http://www.nra.ie/tolling-information/toll-charges/

It is worth doing your research and planning your route before travelling to the continent, as tolls can easily add up. Below is a link to The AA European Toll page, listing all current tolls in mainland Europe.

http://www.theaa.com/allaboutcars/overseas/european_tolls_select.jsp

Speeding Tickets

On UK roads there are signs at the side and on the road to advise the maximum speed. Speeding tickets can be issued when a vehicle is recorded as travelling over the set speed limit. The penalty amount and any penalty points issued, vary depending on the percentage over the speed limit that the vehicle is travelling.

You can familiarise yourself with UK road signs before you set off, using the guide in your User Manual.
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London Congestion Charge

The Congestion charge is £11.50 per day, for driving a vehicle within the congestion charging zone between the hours of 07:00 to 18:00, Monday - Friday. The Congestion charge does not apply on weekends, outside of the above times or on public & bank holidays.

You will know when you are entering or leaving the congestion charging zone because you will see congestion charging signs on or at the side of the road.

Please see your vehicle operating manual for a map of the congestion charging zone.

You can pay the Congestion Charge by telephone on +44 (0)845 900 1234. Please see your user manual for further ways to pay.

Failure to pay results in a fine of £130, reduced to £65 if paid within 14 days, but increased to £195 if unpaid after 28 days.