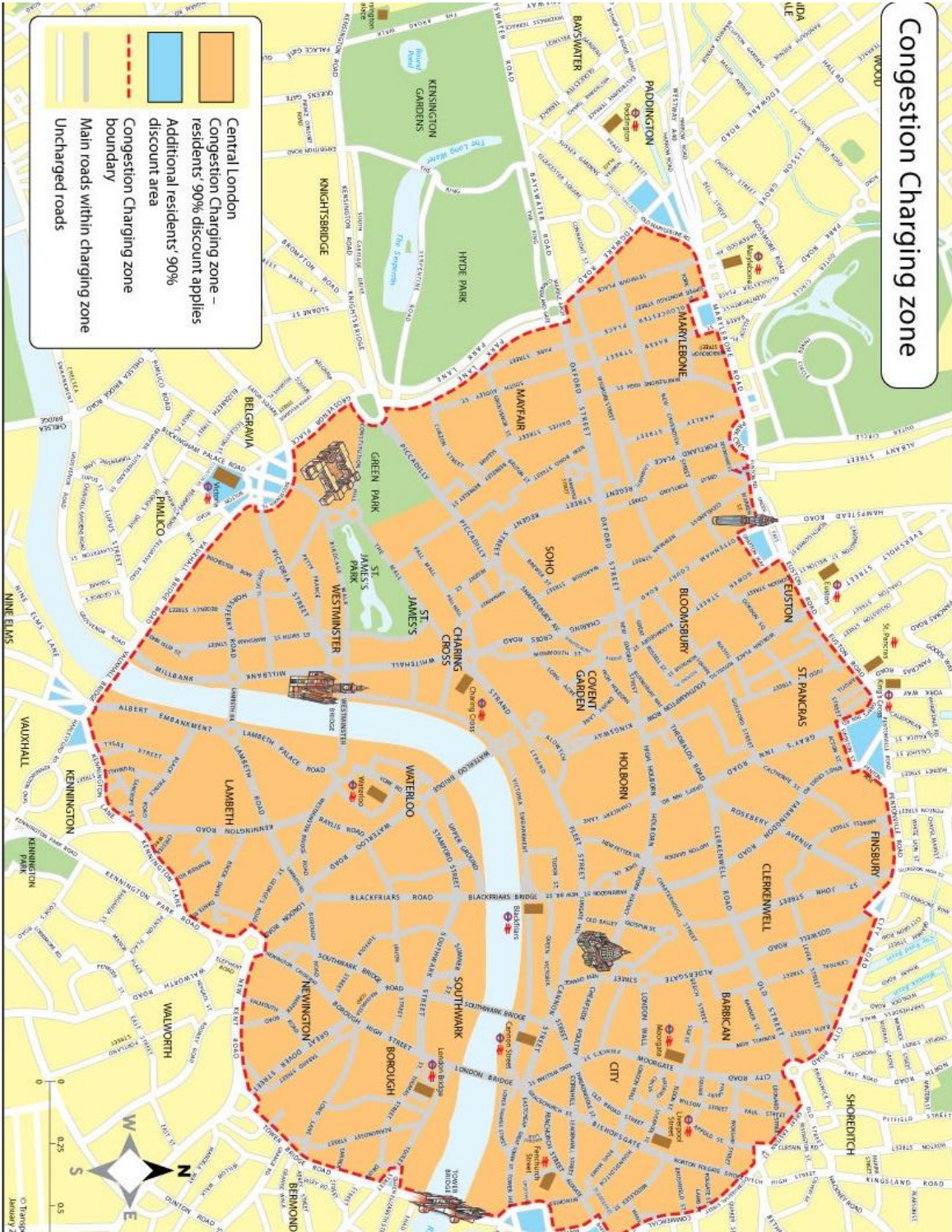


London Congestion Charge

Pay online: www.cclondon.com
or phone: 0845 900 1234



Charging Zone Map



London Congestion Charge



How does Congestion Charging work?

The Congestion Charging zone includes the areas of Victoria, St James's, Waterloo, Borough, City of London, Clerkenwell, Finsbury, Holborn, Bloomsbury, Soho, Mayfair and parts of Marylebone. There is no charge for driving on the boundary roads around the zone. Please refer to the map on page 7 for further details.

The charge and hours of operation

The Congestion Charge is a £10 daily charge for driving a vehicle within the Congestion Charging zone, 7.00am to 6.00pm, Monday to Friday, excluding public and bank holidays, and between 25 December and 1 January inclusive. Payment of the daily charge allows you to drive into the zone, leave and re-enter as many times as you wish on that day. You can also pay by midnight the next charging day, but you will pay £12. You can only pay the next day online at cclondon.com or over the phone on 0845 900 1234.

How it works?

You will know when you are entering and leaving the Congestion Charging zone because you will see Congestion Charging signs on or at the side of the road. There are no barriers and tollbooths; instead you are paying to register your Vehicle Registration Number (VRN) on a database. Cameras will read your number plate as you enter, leave or drive within the charging zone and check it against the database of those who have paid the charge or those who do not have to pay the charge because they are either exempt or registered for a 100% discount. Once your VRN has been matched, the photographic images of your vehicle are automatically wiped off the database. If you are registered for Congestion Charging Auto Pay, the images are retained for the data retention period to enable us to handle any account disputes, after which they are deleted.

How will you know if you are leaving the charging zone?

You will know when you are about to leave the charging zone because you will see a 'C' sign, indicating the end of the zone, at the side of the road.

